

PRIVACY POLICY

Changes to this Policy:

Continental Divide Electric Cooperative may change this statement from time to time; when updates are made, the privacy policy version date (located at the top of this policy) will also be updated to reflect that a revision occurred. We encourage you to periodically reread this policy to see if there have been any changes that may affect you. This statement is not intended to and does not create any contractual or other legal rights in or on behalf of any party.

Questions, Access and Disputes:

If you have any questions about this privacy policy, please contact Continental Divide Electric Cooperative at (505) 285-6656.

Internet Web Privacy - The privacy policy that follows describes the fair information practices that govern the collection, maintenance, use and disclosure of personal information on the Continental Divide Electric Cooperative (CDEC) website. *Privacy information related to personal information collected for grassroots campaigns can be found on page 3.*

Information Collection:

CDEC automatically collects and stores anonymous information about site visitors to enable us to make the CDEC website more useful and improve the overall quality of the visitor's online experience. Anonymous information refers to data that cannot be tied back to a specific individual. CDEC may collect the following anonymous information from you every time you access the CDEC website:

1. Internet domain from which you access our website (e.g. aol.com, yourschool.edu, yourcompany.com)
2. IP address. An IP address is automatically assigned to your computer or mobile device when you surf the web. In some cases, these addresses may be individually or regionally identifiable. However, even when an IP address is identifiable, it usually takes additional effort to link a particular IP address to a specific individual. For many users, an IP address cannot be linked to a specific individual.
3. Type of browser and operating system used to access our website
4. Date and time of access
5. Pages visited
6. Address of the website (if any) from which you linked to CDEC

Web logs may also be automatically created and used to identify visitors who seek to damage the website, use the website in unauthorized ways, or interfere with operations. Information about users who try to engage in any unapproved activities may be shared with law enforcement agencies. CDEC does not collect any personal information about a routine visitor unless the visitor provides information to CDEC.

Personal Information Collection and Use:

You do not have to provide any personally identifiable information to visit this website; however, if you use the CDEC website to send CDEC an e-mail, access SmartHub, subscribe for e-mail alerts, ask for information, or if you provide personally identifiable information through CDEC's website in any other

way, CDEC collects and may maintain the information that you provide. Personally identifiable information refers to data that tells us specifically who you are (e.g. your name, address, social security number, credit card number, e-mail, etc.). In the situations described above, your personally identifiable information may be shared among CDEC staff and support services as necessary in order to respond to you or complete your request. Once information reaches the correct office, it will be used in the same manner as comparable information collected in other ways. In no event will CDEC sell, rent or lease your personally identifiable information to any third parties.

Linking to other sites:

From time to time, the CDEC website may provide links to other websites, not owned or controlled by CDEC, that we think might be useful or of interest to you. We cannot, however, be responsible for the privacy practices used by other website owners or the content or accuracy of those other websites.

Security and Data Control:

1. Please note that your e-mail, like most, if not all non-encrypted Internet e-mail communications, may be accessed and viewed by other Internet users, without your knowledge or permission, while in transit to us. For that reason, to protect your privacy, please do not use e-mail to communicate information to us that you consider confidential. From time to time, CDEC may license website tools, such as SmartHub, where we have made special provisions for a more secure environment in which we can exchange information with you.
2. "Phishing" is a scam designed to steal your personal information. If you receive an e-mail that looks like it is from us asking you for your personal information, do not respond. CDEC will never request your passwords, user names, credit card information or other personally identifiable information through e-mail.

Uses and Disclosures:

1. CDEC uses its website to provide services and information to its members, employees, and members of the public.
2. CDEC could be required to disclose personal information in response to a valid legal process, such as a search warrant, subpoena, or court order. Any record keeper faces this possibility. Disclosures may also be appropriate to protect CDEC's legal rights or during emergencies if physical safety is believed to be at risk. CDEC believes that these events are unlikely, but they are possible. CDEC will take reasonable steps to limit the scope and consequences of any of these disclosures.
3. You may voluntarily sign up to receive various CDEC updates or alerts, and other such communications, directly or indirectly, from CDEC staff. By electing to receive any CDEC communication, you understand that your information will be retained by CDEC and may be added to our contact database. Based upon your election, CDEC may contact you directly concerning information that may be useful to you. As a recipient of any CDEC communications, you may unsubscribe from future messages via a link at the bottom of each email message or by calling us at (505) 285-6656 to be removed from our contact list. CDEC does not sell, rent, or lease lists of subscribers or your personally identifiable information to any third parties.

Grassroots Campaigns Privacy – While Continental Divide Electric Cooperative (CDEC) remains committed to bringing relevant legislative updates and regulatory agendas that impact you to your attention, we recognize the importance of protecting the privacy of your personally identifiable information made available to us when accessing this webpage, or providing CDEC authorization through “comment cards” that CDEC makes available for you to complete and sign in our offices, through the U.S. Postal Service and through paid advertisements in newspapers.

Personal Information Collection and Use:

Because Grassroots Campaigns are designed to help you take action on important issues you and your community are facing, you may be asked to provide personal information when you enroll in an advocacy campaign through CDEC. When you sign one of CDEC’s “comment cards,” you understand and agree that based upon your instruction, we will send communications to elected representatives or governmental entities on your behalf, directly or indirectly, using the contact information that you provide us.

Uses and Disclosures:

1. CDEC may share the information we collect with the National Rural Electric Cooperative Association (NRECA). The information will not be disclosed to anyone not working with NRECA on these important policy issues, except to send it, along with your advocacy message, to targeted government officials for action.
2. Once your advocacy message has been sent, you may receive updates from the NRECA’s Cooperative Action Network to keep you informed of political issues that could have an impact on you or your community.
3. Subscriptions or Email Lists – You may voluntarily sign up to receive various CDEC or NRECA legislative updates or alerts, and other such communications. By electing to receive such communication, you understand that your information will be retained and may be added to these respective entities’ contact databases. Based upon your election, CDEC or NRECA may contact you directly concerning information that may be useful to you based upon your subscription. As recipient of any CDEC or NRECA email, you may unsubscribe from future messages via a link at the bottom of each email message or by calling CDEC at (505) 285-6656 to be removed from these entities’ contact lists. In no event will CDEC or NRECA sell, rent or lease your personally identifiable information to any third parties.
4. CDEC and NRECA could be required to disclose personal information in response to a valid legal process, such as a search warrant, subpoena, or court order. Any record keeper faces this possibility. Disclosures may also be appropriate to protect these entities’ legal rights or during emergencies if physical safety is believed to be at risk. While we collectively believe that these events are unlikely, they are possible. CDEC and NRECA will take reasonable steps to limit the scope and consequences of any of these disclosures.

NRECA Cooperative Action Network Privacy Policy:

The National Rural Electric Cooperative Association’s Cooperative Action Network Privacy Policy can be found at <http://www.nreca.coop/privacy-policy-2/>